

Kölnener Verkehrs-Betriebe AG · 50927 Köln

##13-37000000-0012##

First name surname

Street house number

Postcode city

**Kundenbetreuung**

T 0221 547-3654

F 0221 547-3268

abonnement@kvb.koeln

schuelerticket@kvb.koeln

**Telefonische Servicezeiten**

Mo – Fr: 08:00 – 18:00 Uhr

10.10.2023

**Affordable travel, with the Deutschlandticket sozial in the future?!**

**Contract number: 37000000, first name surname**

Hello [first name surname](#),

Owing to a VRS price adjustment, your MonatsTicket Mobilpass subscription will cost [EUR xx.xx](#) per month from 01/01/2024.

But there's an interestingly priced alternative: a subscription to the *Deutschlandticket sozial* is available for EUR 39 per month from 01/01/2024.

You can use all local public transport (including local trains, including RE, RB and S-Bahn), trams/urban trains, underground trains and buses) in second class throughout Germany with the *Deutschlandticket sozial*.

The KVB Isi on-demand offer is also included during the day.

You can find an overview of the key information for both tickets here:

	<b>MonatsTicket Mobilpass subscription</b>	<b>Deutschlandticket sozial</b>
Price per month (from 01/01/2024)	<a href="#">EUR xx.xx</a>	EUR 39
Geographical area	<a href="#">&lt;&lt;from&gt;&gt; – &lt;&lt;to&gt;&gt;</a>	Throughout Germany
Transfer to other persons	Yes (only to persons with Mobilpass, KölnPass, Bonn-Ausweis)	No
Taking other people with you	Mon – Fri from 3 pm: three children (aged 6-14) + Mon – Fri from 7 pm and all day on weekends and public holidays an additional person (> 14 years) + one bicycle	No
KVB-Rad	30 minutes free per trip	
KVB-Lastenrad	90 minutes free per week	
KVB-Isi	Included in Nippes & Porz	

**Kölnener Verkehrs-Betriebe AG**

Scheidtweilerstraße 38

50933 Köln

0221 547-0

info@kvb.koeln

www.kvb.koeln

**Vorstand**

Stefanie Haaks, Vorsitzende

Jörn Schwarze

Dr. Thomas Schaffer

Peter Densborn

**Aufsichtsrat**

Lino Hammer, Vorsitzender

Unternehmenssitz Köln

Amtsgericht Köln HRB 2130

USt-IdNr. DE811183963

**Bankverbindung**

Sparkasse KölnBonn

COLSDE33

DE77 3705 0198 0016 5529 52



The *Deutschlandticket sozial* is exclusively available as a subscription from KVB on the chip card.

We currently hold the following details for this contract:

Contract number: <<NO>>

Chip card number: <<NO2>>

Ticket user: <<First name surname>>

## Switch to *Deutschlandticket sozial* now!

Switching to *Deutschlandticket sozial* is possible very easily and conveniently online: [www.kvb.koeln/sozial-e](http://www.kvb.koeln/sozial-e)



You need a valid MobilPass, KölnPass or Bonn-Ausweis for this. According to the regulations of the federal state of North Rhine-Westphalia, this must be submitted to the transport company directly upon conclusion of the contract.

If you switch to *Deutschlandticket sozial* online, you can attach the proof of entitlement to the online order as a scan or as a photo. Provided that we receive the request to switch by 12/12/2023, you will **receive your new chip card with the *Deutschlandticket sozial* by post in good time before the New Year.**

The *Deutschlandticket sozial* is personal, so it cannot be transferred to other people. You can also enter a different ticket user online if you do not wish to use the ticket yourself.

Important: you must submit new proof of entitlement as soon as your proof expires in order to continue using the *Deutschlandticket sozial*. More information can be found at: [www.kvb.koeln/sozial-e](http://www.kvb.koeln/sozial-e)

If you no longer wish to use a subscription in the New Year, you can cancel your existing subscription online at [www.kvb.koeln/kuendigung](http://www.kvb.koeln/kuendigung) until 10/12/2023. You will need your contract number <<xxxxxxx>> and the chip card number <<xxxxxx>> for this. In the event of cancellation, we request that you return your chip card promptly by 10/01/2024 in one of our customer service centres or by post to:  
KVB AG, 1342 - Kundenbetreuung, 50927 Köln

We would be very pleased to see you continuing to make use of climate-friendly travel by bus & train – with the *Deutschlandticket sozial* or the MonatsTicket Mobilpass subscription.

Kind regards,  
Your KVB